

December 9, 2009

Mr. Stanley Fonder
SMJ Contracting, Inc.
1050 Ben Franklin Hwy. West
Douglassville, PA 19518

RE: Minninger Fire Restoration
Pottstown, PA

Mr. Stan Fonder,

On Memorial Day weekend 2009, there was a fire in our rental house. The fire department arrived quickly, but several rooms were completely destroyed by the fire, and the entire house had severe smoke damage. Within a day after the fire, I began getting unsolicited calls from appraisers and contractors. It was overwhelming. A friend recommended SMJ Inc. He said they specialized in fire restorations. I decided to talk to SMJ, and I was immediately impressed with their representative, John Brooks.

John clearly explained the key phases of the restoration, and he started working with our insurance company, State Farm, even before we signed a contract. John walked through the house with the assessor from State Farm to ensure that the damage estimate was accurate. The cooperation and professionalism between SMJ and State Farm was exceptional in that first walk-through, and it remained so throughout the project.

The contract with SMJ was tied directly to the assessment from State Farm. Work started quickly, and the entire house was cleared and stripped to the studs and subfloor in days. Communication was excellent throughout the restoration. We had advanced notice when decisions were required. The allowances for fixtures and other items were very clear, and we had the flexibility to save on some items and to go above the allowance on others. John also provided constructive suggestions to improve the property.

The restoration was completed on schedule and with the highest quality. The house looked fantastic. Our neighbors, friends, and potential tenants were blown away by its new appearance.

My wife and I couldn't be happier with our decision to hire SMJ Inc., and we strongly recommend them to anyone in a similar situation.

Sincerely,



Robert Minninger